

June 15, 2007

## Outgoing Freight Policy

**All freight charges made on shipments from Systemc will be sent freight collect (truck) or with a customer provided shipper number that can be used by us without difficulty". Since most of our non-truck shipments are UPS it will require you to furnish us with your UPS shipper number. If you do not have or use UPS but another carrier please check with them to see how they can facilitate this policy. Any non-truck shipment that is made exclusive of this policy will have a \$20.00 handling charge per shipment added to their invoice.**

We hope that you can understand our position as we constantly strive to understand and accept yours. Our job is to make segments not run a freight service. Thank you for your continued support. If you have any questions please feel free to us for further explanation. This letter must be signed and return to us via mail or fax.

Again, thanks for your support.

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Your Signature

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Your UPS Acct#

Manufacturer of Abrasive Segments