

Systemc Segments

1245 S. Clev-Mass Rd; Ste218 | Copley, Ohio 44306

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www.systemcsegments.com | E-Mail: sales@systemcsegments.com

Shur-Grind™ Segment Trial Policy—User

Please read ***carefully*** the following information about our trial test policy and then sign and fax back to us. No trial order will be entered until this form is signed and returned. If you do not understand this please contact us for further information. This policy is the only policy used to govern trial based credits.

Any product ordered from Systemc must have a valid purchase order number or the name of a person responsible for placing that order. That person or number indicates that the user is accepting the product we are shipping and that full payment is expected.

Regardless of the type of test being used we will invoice and then any appropriate credit will be issued following the guidelines below. **No product will ever be sent at a \$00 invoice value and no credit will be issued if the segment is used 75% or more of the “usable” portion or if it is discarded.**

There are two types of trial situations that we recognize: Performance test or Memo Charge test

Performance Test:

We may furnish segments on a “pay-for-performance” test. Simply stated the user will pay for the *portion* of the segment that worked. This is usually computed on a percentage of use. To receive a credit the following applies:

1. the test report must be filled out and returned to us;
2. the used segment must be returned prepaid to us.

It is the users responsibility to obtain the necessary information and product to have credit issued.

Memo Charge Test:

Under certain circumstances we will ship trials on a “memo charge” basis. Only a **written confirmation from Systemc constitutes our acceptance of a “memo charge” shipment.** A memo charge test means that we guarantee the test. To receive a full credit the test report on the reverse side must be filled out and returned to us. Other stipulations on guaranteed test are involved; consult the factory.

It is the users responsibility to obtain the necessary information and return prepaid to us to have credit issued.

No credit will be issued for trials that do not follow these guidelines. On any future orders, if the information on a past trial is not sent or is incomplete the account status of the customer will be considered from the date of the invoice.

Signed Company Name: _____ Type of Test: _____

By: _____ Date: _____

Systemc Segments.

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Shur-Grind™ Segment Trial Policy—Distributor

Please read **carefully** the following information about our trial test policy and **then sign and fax back to us.** No trial order will be entered until this form is signed and returned. If you do not understand this please contact us for further information. This policy is the only policy used to govern trial based credits.

Any product ordered from Systemc must have a valid purchase order number or the name of a person responsible for placing that order. That person or number indicates that the distributor is accepting the product we are shipping and that full payment is expected.

Regardless of the type of test being used we will invoice and then any appropriate credit will be issued following the guidelines below. **No product will ever be sent at a \$00 invoice value and no credit will be issued if the segment is used 75% or more of the “usable” portion or if it is discarded.**

There are two types of trial situations that we recognize: Performance test or Memo Charge test

Performance Test:

We may furnish segments on a “pay-for-performance” test. Simply stated the distributor will pay for the *portion* of the segment that worked. This is computed on a percentage of use. To receive a credit the following 2 criteria apply:

1. the test report **must** be filled out and returned to us with valid information;
2. the used segment **must** be returned prepaid to us.

It is the distributors responsibility to obtain the necessary information and product to have credit issued.

Memo Charge Test:

Under certain circumstances we will ship trials on a “memo charge” basis. **Only a written confirmation from Systemc constitutes our acceptance of a “memo charge” shipment.** A memo charge test means that we guarantee the test. To receive a full credit the test report on the reverse side must be filled out and returned to us. Other stipulations on guaranteed test are involved; consult the factory. We seldom use this trial because of confusion, miss-application, and communications breakdown.

It is the distributors responsibility to obtain the necessary information and return prepaid to us to have credit issued.

No credit will be issued for trials that do not follow these guidelines. On any future orders, if the information on a past trial is not sent or is incomplete the account status of the customer will be considered from the date of the invoice.

Signed Distributor Name: _____ Type of Test: Performance

By: _____ Date: _____